How to Wash

CSC ServiceWorks

LAUNDRY 101

How to Dry

Stony Brook University

How to Request Service

Hang out and learn about laundry

How to wash, how to dry, and service reporting made easy

Your Laundry Program

- How to wash
- How to dry
- Let’s talk about soap
- Placing a service request
- Common laundry mistakes
- Fun student activities and education
- Connect with us on Facebook, Twitter, and Instagram

Washers and Dryers

ENERGY STAR® Certified Washer

Washing Instructions

How to get the best wash results

It starts with sorting

Sort Clothes by Color:

- Sort laundry according to color, grouping dark, medium, and light colors separately.
- Wash deep colored clothing by themselves for the first few washes.

Sort Clothes by Fabric Type:

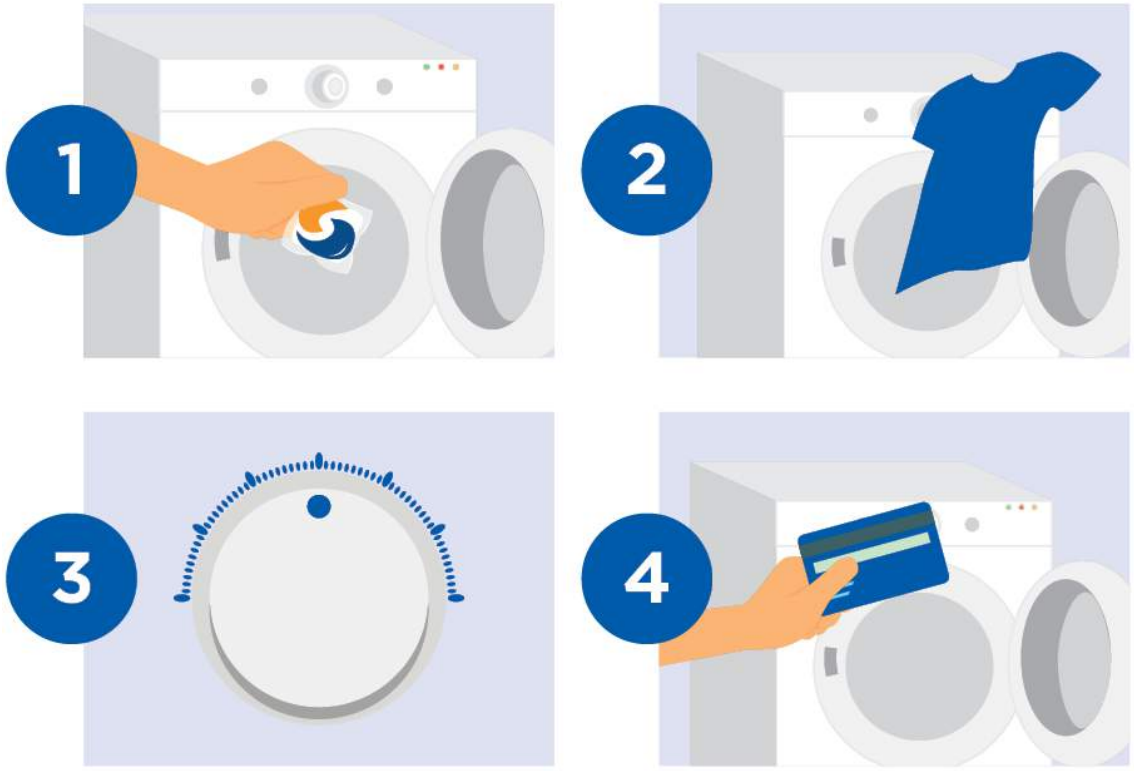
- Wash heavier items, like towels, separately from lighter weight clothes to prevent damage to finer fabrics.
- Separate items that shed lint from microfiber, corduroy or other fabrics that attract lint.

Washing Instructions

How to get the best wash results

Easy Wash

1. Add detergent or simply toss in a laundry pod
2. Load washer, leaving about five inches of space from the top
3. Select your cycle
4. Press Start



Cold water cleans effectively and saves energy

Washing Instructions

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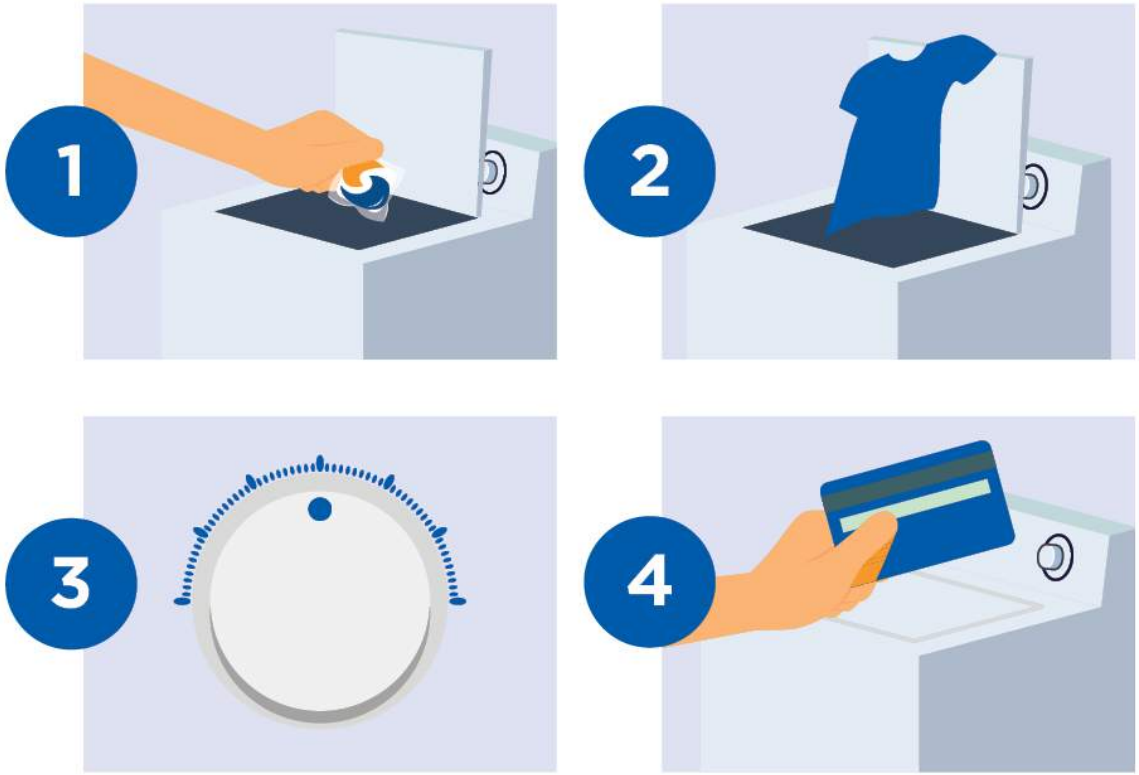


Cold water cleans effectively and saves energy

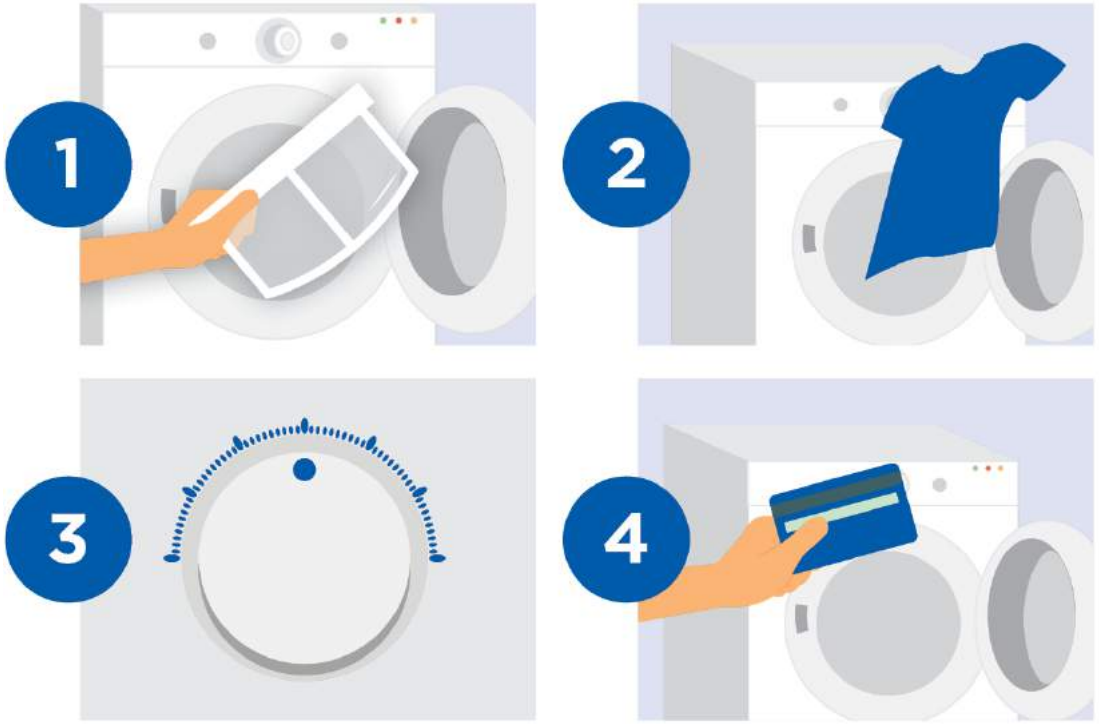
Drying Instructions

How to achieve maximum dryer efficiency

Simple Dry

1. Clean lint screen for maximum air flow
2. Select desired temperature setting
3. Select your cycle
4. Press start

Hint:
1 wash load = 1 dry load



Dryer Safety

Do not dry wool, rubber, or plastic

Be careful; the hot setting may cause shrinkage

Do not overload; overloading can get expensive and even dangerous

Clothing needs to be able to move freely to dry efficiently

Let’s talk about soap

What kind should you use?

Laundry Pods

Use one pod per wash load. Place the pod inside the wash tub before adding your clothes.

Fabric Softeners

help protect your fabrics in the wash from pilling and fraying. They add a layer of softness to your fabrics.

Detergent

should not be overused. Always check the dose recommendation on your detergent package.

Dryer Sheets

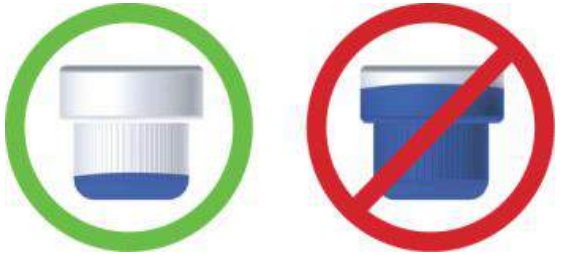
Fabric rubbing together in the dryer causes static. Dryer sheets fight static in the dryer.

Let’s talk about soap

Tips n’ tricks

Tips n’ Tricks

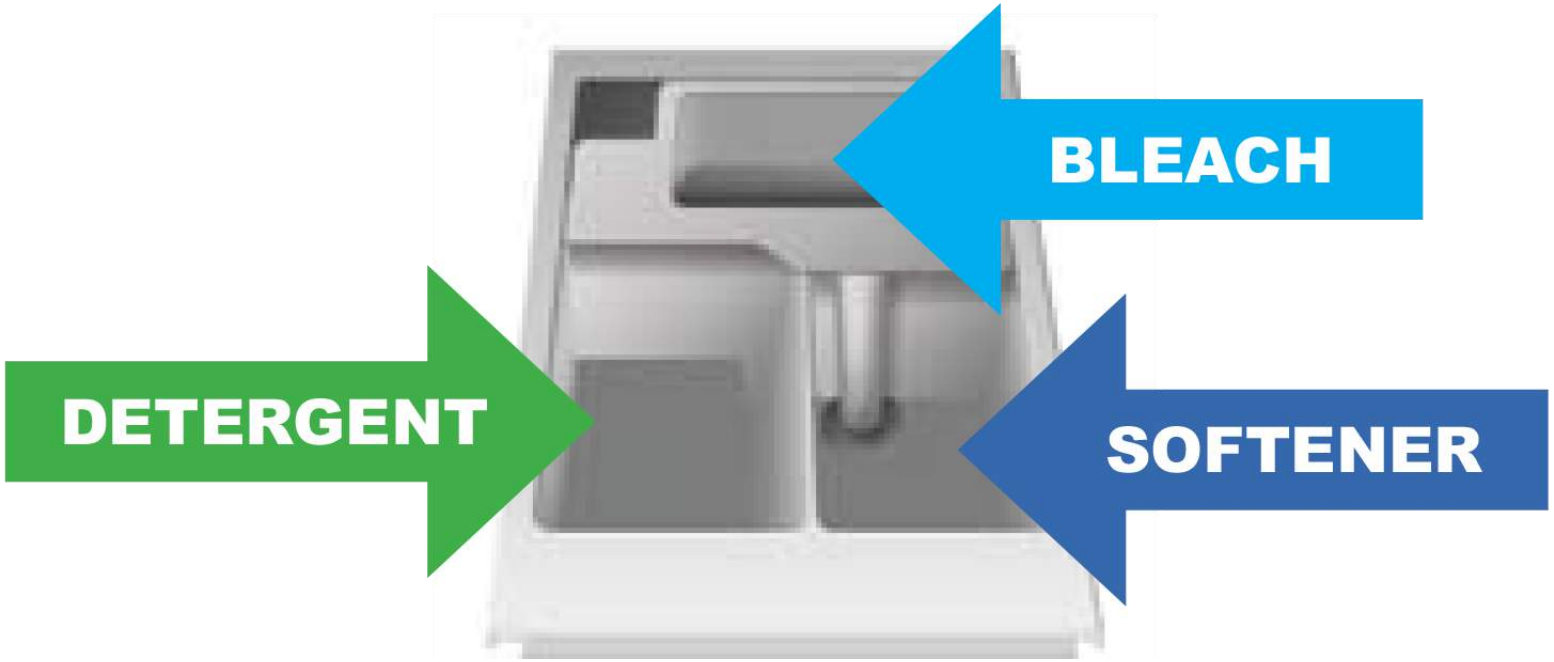
- Save your soap! Use only two tablespoons of HE (High Efficiency) detergent or one laundry pod
- Do not use powdered detergent in the machines
- Clean the dryer lint filter before and after each load
- Be kind to your fellow students – remove your clothes promptly so others can use the machines



Let’s talk about soap

Where should you put it?

For best results use liquid detergent and additives.

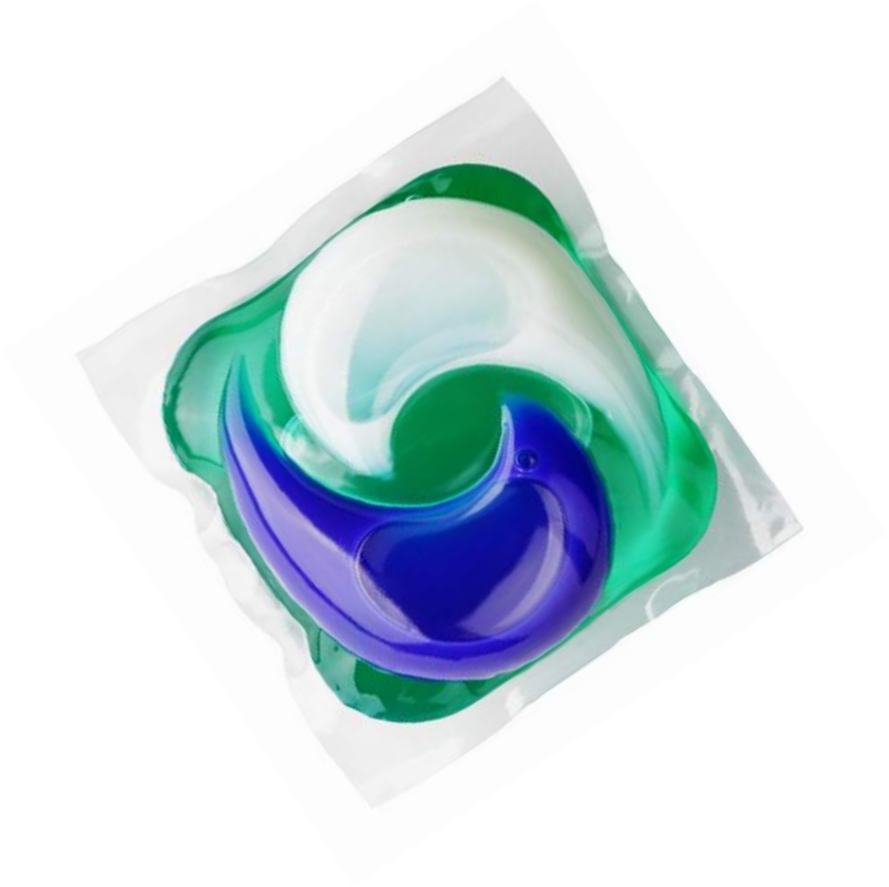


Let’s talk about soap

Using pods?

Just toss in a pod!

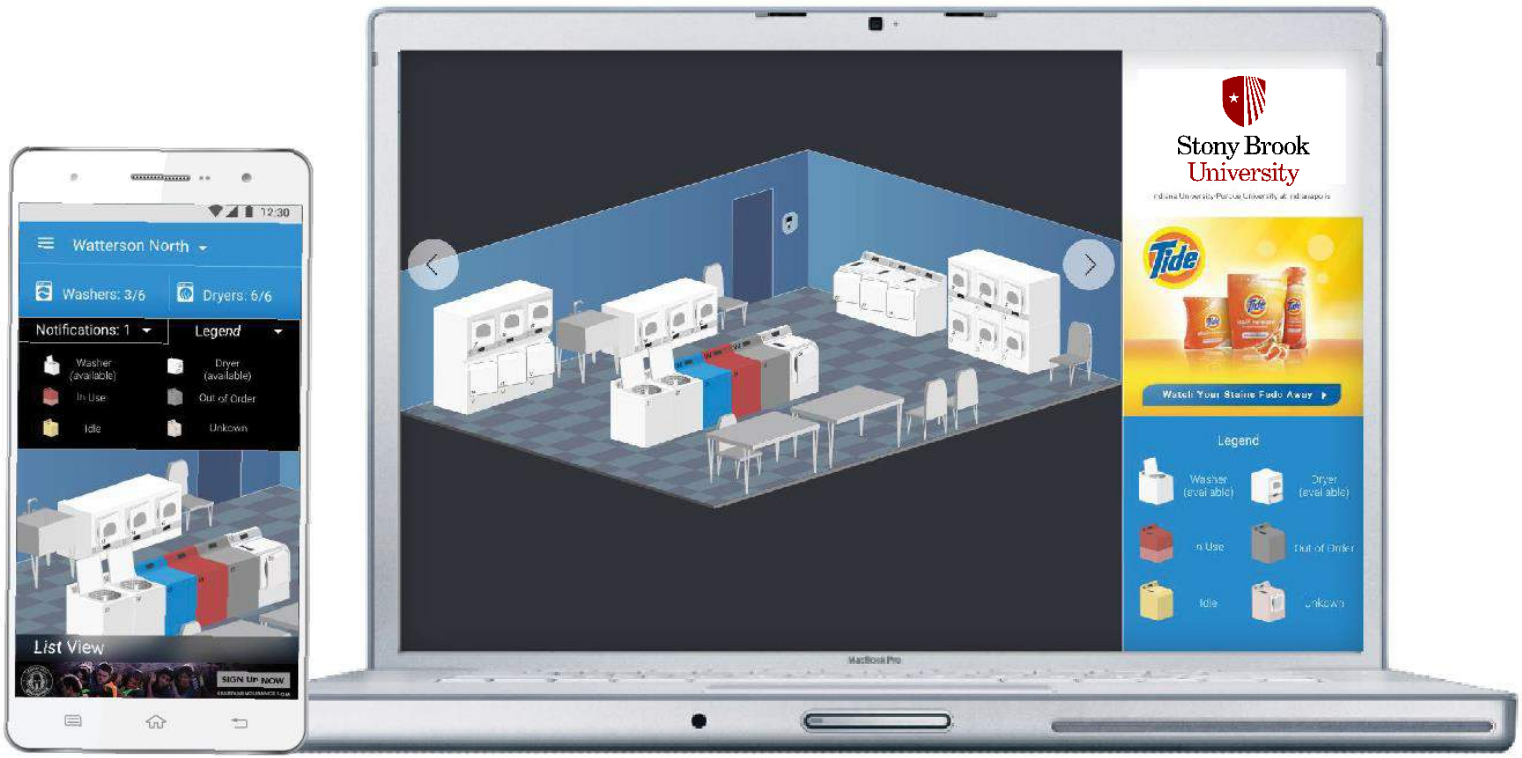
- One pod per wash load is all you need
- Place the pod inside the wash tub before adding your clothes
- Do not place pods in the soap tray



LaundryView Online Monitoring

See your laundry room in real time

LaundryView® Online Monitoring



LaundryView Online Monitoring

See your laundry room in real time

LaundryView®

View your laundry room online
before heading to
see if a machine is available!

Computer

www.laundryview.com/stonybrook

Smartphone

m.laundryview.com/stonybrook

Set alerts to receive notification when the cycle is complete

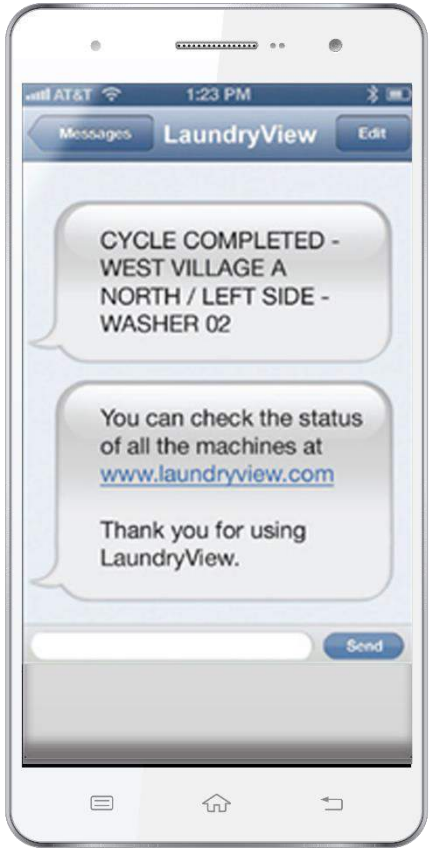
Report service problems

View status of machines in the laundry rooms, including the time remaining on cycles in use

View weekly usage stats

LaundryView Online Monitoring

See your laundry room in real time



LaundryView® Text Alerts

- Request and receive text message notifications for cycle-completion reminders
- No personal information required
- No pre-registration required

Common Laundry Room Mistakes

Less is more!

Too Much Soap

- Going Green means using LESS WATER and LESS SOAP

Overloading Machines

- Don’t pack the washers or dryers; leave room for the water and proper drying
- Don’t wash just one pair of pants

Not Emptying Pockets

- Your forgotten items could damage your clothing and clog the pump

Report All Machine Issues

We want to keep your machines in good working order.

Please report all out-of-service machines by:

- Using the CSC ServiceWorks Service app
- Visiting www.cscsw.com and clicking the service request link
- Calling (800) 762-3452

Why this is important:

- We do not always know when a machine is not operating correctly
- Please DO NOT assume someone else has reported the issue
- Report all issues using one of the above methods

Requesting service is easier than ever!

Download the CSC ServiceWorks Service Request app!

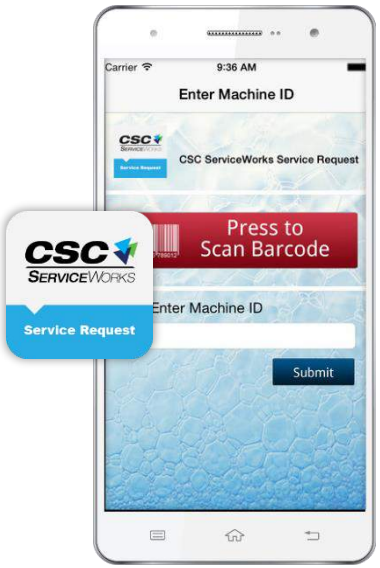
You will need the machine license plate number to report the machine out of order.

The license plate is located on the front of each machine.

Requesting service is easier than ever!

Download the CSC ServiceWorks Service Request app!

1. Download the app on your smartphone.



2. Scan barcode (located on license plate on the front of the machine).

3. Select the problem from a dropdown list and hit submit.

Connect with us on Facebook, Twitter, and Instagram

CSC ServiceWorks Academic

The Campus Clothesline

Your online laundry hangout

www.campusclothesline.com

Tips on Training

Get the most out of your training session

Training Materials

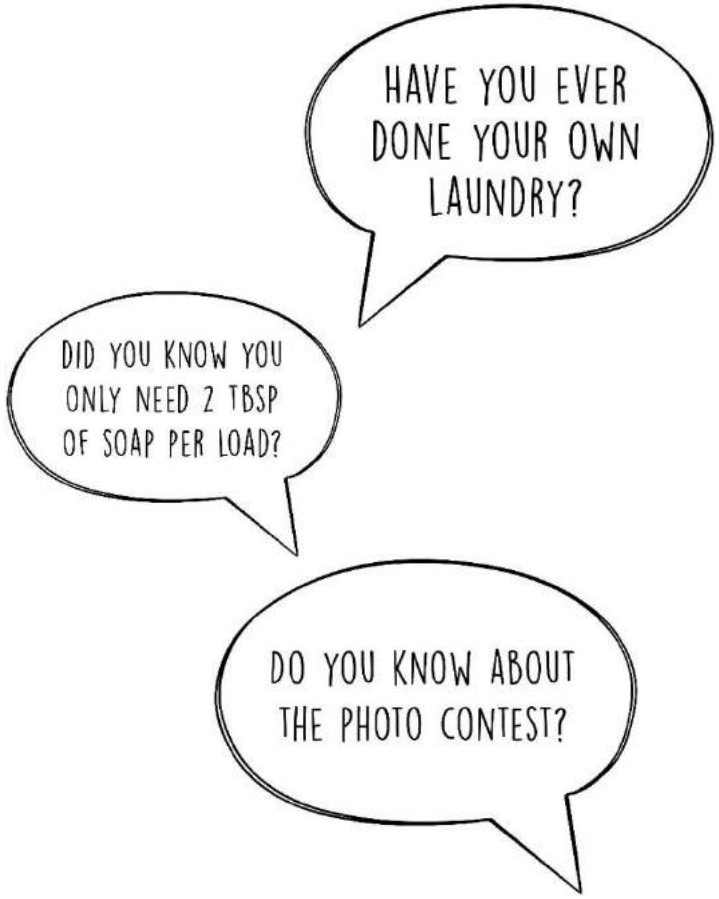
- Start a laundry discussion
- E-mail them a laundry guide
- Remind them to follow instructions on signage

Talk to the Residents

- Talk about soap
- Tell them about our contests
- Answer their questions

Promotions

- Use events you already have planned and include laundry



Training Resources

Get the most out of your training session

The Campus Clothesline

This website gives new residents the tools to do their laundry correctly.

Laundry Guides

Distribute information about the basics for using campus laundry equipment.

Laundry Room Signs

Professional signage provides additional laundry instruction and contact information.

It’s quiz time!

Why do you clean the dryer’s lint filter?

To increase the air flow, and not catch the building on fire

What is one way you can request service?

CSC ServiceWorks Service App, www.cscssw.com, or by calling (800) 762-3452

What does HE stand for?

High Efficiency

How much detergent should be used per wash load?

2 tablespoons

THANK YOU!

CSC ServiceWorks

888.274.9274 | WWW.CSCSW.COM |