

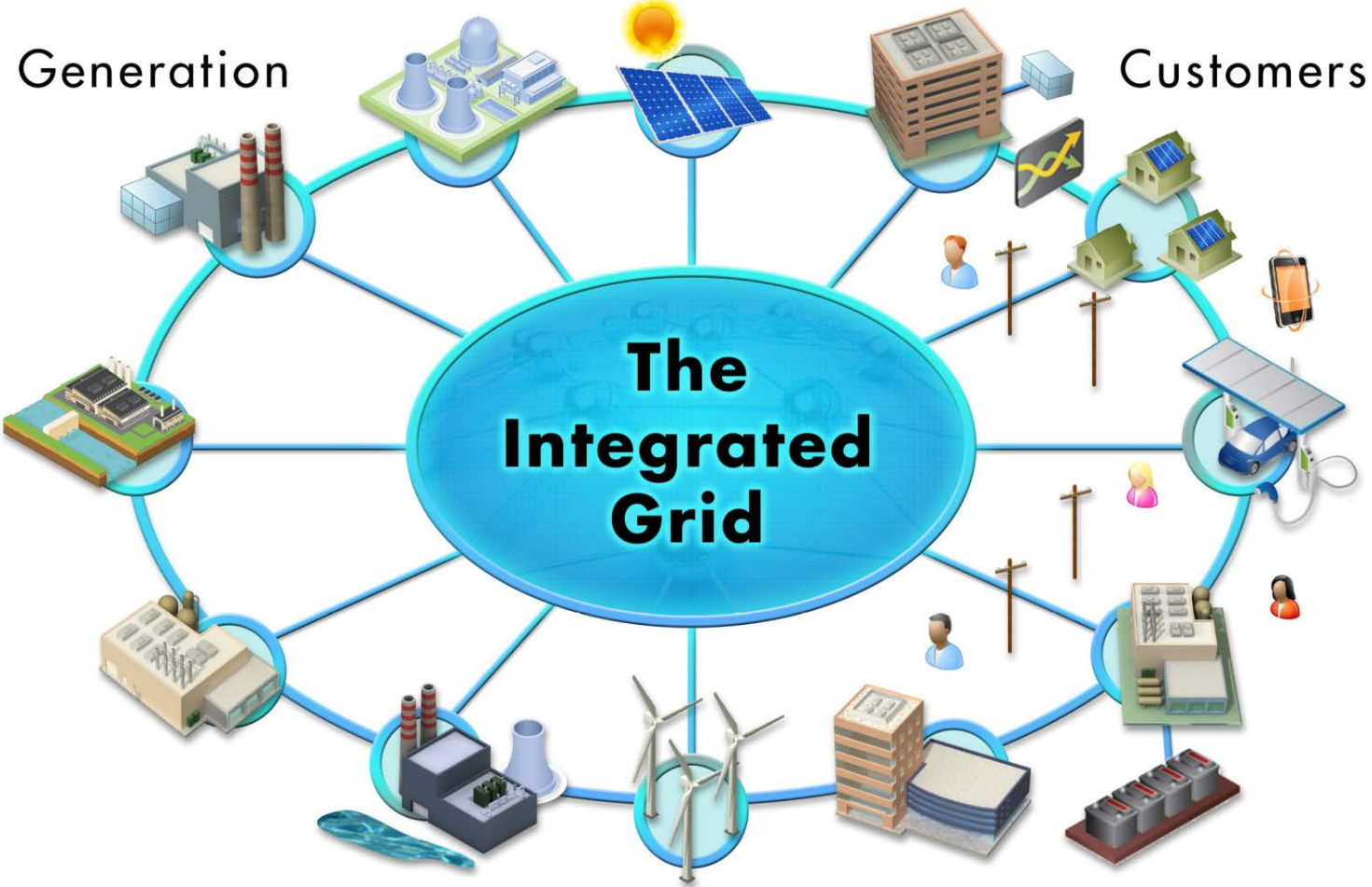
The Utility of the Future



Advanced Energy Conference

March 28, 2018

The Evolving System



Clean Energy



Customer-Centric Experience

The image illustrates a customer-centric experience through three interconnected elements:

- Website Interface:** A screenshot of the Con Edison Marketplace website. The header includes the Con Edison logo, "Explore Categories", "Favorite Products", "Saved Searches", "Sign in", and a help icon. The main content area features a "Best Reviewed Thermostats" section with four product cards. Each card displays a rating, number of reviews, retailer count, rebate information, and pricing. A search bar for "Thermostats" is visible, along with a "View all thermostats" link. A background image shows a woman and a man in a kitchen.
- Mobile App Interface:** A screenshot of the Con Edison mobile app. It shows a personalized greeting ("Hello Chaz."), a question "How can we help you today?", and buttons for "Pay Bill" and "Report Outage". A prominent blue box displays a bill amount of "\$130.43" with a note "Your payment is due in 9 days, on Sept 16". Below this, there's a "Your bill" section with a "Yes/No" selection and a "Please make a selection" prompt.
- Physical Thermostat:** A close-up of a white circular thermostat device. It features a digital display showing "72" and a green label with technical specifications: "I-210+cn", "CL 300", "120V", "3W", "P4105", and a barcode with the number "A00 000 036".

Next-Generation Resilience, Reliability, & Safety

